



**December 17, 2006**

## ME assistance to customers affected by natural disasters

Members Equity Bank (ME) like the rest of the community, is shocked by the devastation and hardship caused by Tasmanian bushfires.

ME has a procedure in place designed to provide some relief for customers affected by natural disasters.

ME has agreed to suspend home loan repayments for customers who have been adversely affected by the Tasmanian bushfires. A 90-day suspension of current compulsory home loan repayments has been implemented to ease financial pressures at this difficult time.

In addition, no bank fees will be charged for residential, business and agricultural loan restructuring and those customers who need temporary credit card adjustments will also be considered.

ME is monitoring the situation in the process of contacting customers in areas on the east coast of Tasmania who may be facing loss or hardship. Any ME customer who is in this position is urged to contact the Bank immediately.

### **Members Equity Bank contact details:**

Home Loan customers: 03 9605 6402  
Emily Daniels  
Maree Madden-Melder

Personal Loans and Credit Card customers: 03 9605 6482  
Sahar Elsheikh  
Sheryl Mensforth

Alternatively, customers can call toll-free number 1800 654 998 and ask to be put through to the team.

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### **For further information contact:**

Caron Hitchcock, State Business Development Manager Tasmania, 0434 474 171.